

## **Military Surface Deployment and Distribution**

### **Command Customer Advisory**

**24 June 2021**

**CA-21-06-24/0052**

**Subject:** Two/Four Hour Delays Associated with Shipment Pickup and/or Delivery (Transportation Protective Service Shipments Only)

**Purpose:** To remind Transportation Protective Service (TPS) Transportation Service Providers (TSP) and installation personnel of requirements associated with in-transit stops and secure holding for Dual Driver Protective Service (DDP) and Protective Security Service (PSS) shipments

**Be Advised:** Per the Military Freight Traffic Unified Rules Publications (MFTURP-1), Item 85, Enroute Stops of Protective Security Service (PSS) and Dual Driver Protective Service (DDP), Transportation Service Providers (TSP) providing PSS are permitted enroute stops of up to two (2) hours when conducting stops in accordance with 49 CFR for operational reasons such as fueling, minor maintenance, or driver amenities.

TPSs providing DDP are permitted enroute stops of up to four (4) hours when conducting stops in accordance with 49 CFR for operational reasons such as fueling, minor maintenance, or driver amenities.

Failure to comply with Item 85 may result in carrier performance action. As part of the Carrier Performance and Evaluation Program (CPEP), SDDC G3 may use the Carrier Performance Module (CPM) application in Global Freight Management (GFM) to document Service Failures and "G" code incidents and to generate Letters of Concern (LOC), Letters of Warning (LOW), and non-use actions when required. In the event a Transportation Protective Service TSP fails to comply with Item 85, the incident may be documented in CPM using code "GB -- DTTS failure: Exceeded 2 Hour Stop (SRC I, II, PSS) or 4 Hour Stop (SRC III, IV) (exclude exceptions for weather or other force majeure conditions)".

SDDC has noticed a pattern of Item 85 violations associated with the pickup and delivery of additional shipments while transporting DDP/PSS shipments. In the event a TSP is delayed under a TPS load while awaiting pickup/delivery, the TSP should request secure hold to ensure the extended stoppage is in compliance with MFTURP-1 Item 85 and Item 105.

SDDC is tracking secure hold denials of Transportation Protective Service (TPS) Motor Carriers transporting AA&E shipments. In the event a TSP requests secure holding and that request is denied, SDDC requests the TPS provider immediately call the Defense Transportation Tracking System (DTTS) Program Management Office at 1-800-826-0794. The TSP should be prepared to provide DTTS with the name and telephone number of the individual denying access. DTTS personnel will attempt to obtain access to the installation on behalf of the motor carrier and its drivers based on DODI 5100.76 requirement to allow access for secure hold. SDDC is dependent on the motor carrier to inform DTTS of every occurrence so information may be logged and passed to the appropriate Military Service for awareness and action.

TSPs are reminded to comply with the Installation's TFG for installation hours, entry requirements, secure hold information, etc. Failure to comply may result in service failure actions.

**DoD Installations:** Denial of secure hold entry at Department of Defense (DoD) installations is in direct violation of DODI 5100.76, Safeguarding Sensitive Conventional Arms, Ammunition, and Explosives (AA&E), which requires DoD installations to accept AA&E shipments for safe haven or secure hold regardless of arrival time or cargo final destination. Installations that cannot provide secure hold should provide, in coordination with civil law enforcement authorities, assistance, and escort to a suitable location. Installation Transportation Officers must ensure their site's Transportation Facility Guide (TFG) reflects their installation's processes, procedures, and contact information for securing holding.

**POC:**

SDDC DTTS; (618) 220-5060 or 1-800-826-0794;  
usarmy.scott.sddc.mbx.dtts@mail.mil

SDDC Carrier Performance Team;  
usarmy.scott.sddc.mbx.carrier-performance@mail.mil

**Expiration:** N/A